

**PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)**  
**(Large Entity)**

Docket No.  
6065-79184

In Re Application Of: **Nayel Saleh**

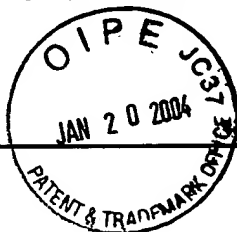
Serial No.  
09/637,969

Filing Date  
8/11/2000

Examiner  
El Hady, N.

Group Art Unit  
2154

Invention: **METHOD AND APPARATUS FOR ALLOCATING RESOURCES OF A CONTACT CENTER**



**RECEIVED**

JAN 27 2004

Technology Center 2100

TO THE COMMISSIONER FOR PATENTS:

This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a response to the Office Action of 9/22/03 above-identified application.  
*Date*

The requested extension is as follows (check time period desired):

☒ One month    ☐ Two months    ☐ Three months    ☐ Four months    ☐ Five months

from: December 22, 2003  
*Date*

until: January 22, 2004  
*Date*

The fee for the extension of time is **\$110** and is to be paid as follows:

- ☐ A check in the amount of the fee is enclosed.
- ☒ The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account No. **03-2470**
- ☒ If an additional extension of time is required, please consider this a petition therefor and charge any additional fees which may be required to Deposit Account No. **03-2470**

**Jon P. Christensen**  
Reg. No. 34,137

Dated: **January 15, 2004**

01/23/2004 RHEBRAHT 00000081 032470 09637969  
01 FC:1251 110.00 DA

CC:

I certify that this document and fee is being deposited on **1/15/2004** with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

*Signature of Person Mailing Correspondence*

**Abby Boone**

*Typed or Printed Name of Person Mailing Correspondence*